

IANLP International Association for NLP

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Presented at

Cyber Café, January 20, 2022
and February 2, 2022

Intro Topic

by Ueli R. Frischknecht (Secretary General)

Some Input from
the Meeting



New Quality Assurance System

The elements in overview:

- Personal Quality Portfolio
- Quality Development Meeting
- Reporting to the IANLP

The 8 portfolio items

With discussions of questions and contributions by participating Fellow Member Trainers.

in annex

Definition of 'Supervision' and/or 'Intervision'

first presented at Cyber Café, January 20, 2022

• New Quality Assurance System



Ueli R. Frischknecht, Secretary General of the IANLP

recorded February 4, 2022



first presented at Cyber Café, January 20, 2022

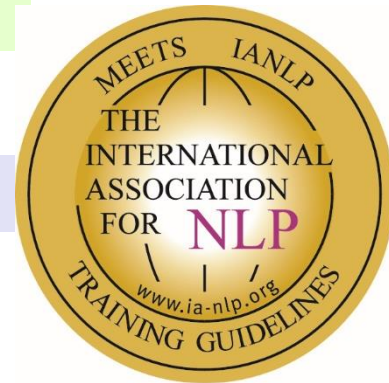
• New Quality Assurance System

- The phases in **overview**:
 - Personal Quality Portfolio
 - Quality Development Meeting
 - Reporting to the IANLP

• The 8 elements of the **Personal Quality Portfolio**

in annex

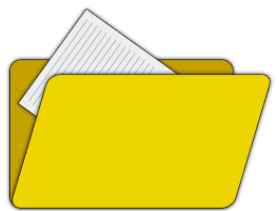
Definition of 'Supervision' and/or 'Intervision'



Quality Assurance System

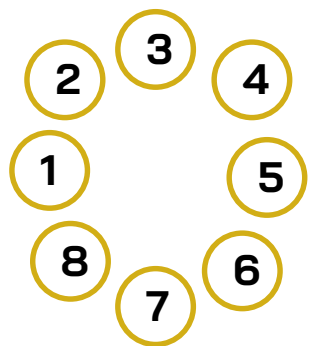
Step 1 Collecting

during 3 years

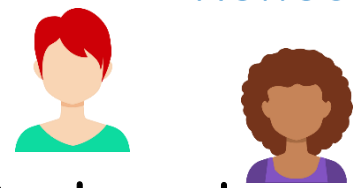


Personal Quality Portfolio

Elements



Step 2 Discussing, Reflecting



Quality Development Meeting

every 3 years



FMT

Step 3 Reporting

Report + Documents to the IANLP

The IANLP will send a reminder at the beginning of the year that reporting is due.



Quality Assurance System

What's next ?

- Refining the system: > Collecting question, suggestions.
> Language oriented Zoom meetings
- Refining the system: All first QDMs are “test runs”. That's when experience is gained and the system is improved.
- In the coming weeks, the IANLP will contact all FMTs and suggest the first date to submit the report. In any case, this will be no earlier than 3 years from today (October 2025).
- FMTs with license expiring within the coming 3 years, will be invited to start their first cycle of Quality Assurance when they enter the next license period.



More info:

Read FAQs on

<https://www.ia-nlp.org/curricula/section/quality-assurance-system>

FMT

recorded February 4, 2022

Quality Assurance System



Questions ?



Please make notes and send to
info@ia-nlp.org



Quality Assurance System



Topic

Definition of 'Supervision' and/or 'Intervision'

The question was raised and discussed. We have added the following to the glossary of the guidelines.

Supervision is a relatively new profession.

The IANLP defines supervision as follows:

"Supervision is the process of continuous reflection of professional practice. The supervisor helps the supervisee to reflect his/her own attitudes and actions in her/his professional field of activity."

Supervision is not evaluating or assessing the quality of the supervised person. A supervisor has not to be 'better' than the supervised person in the person's field of professional competence. Quite on the contrary. The professional supervisor helps the supervised person by asking the right questions to reflect his/her professional actions and attitudes. Often it is even better for the process of supervision if the supervisor does not know much about the field of professional competence of the supervisee. This helps to ask open and 'out-of-box' questions.

Sometimes supervision is called 'coaching', 'counseling', 'mentoring' or something else. Intervision is supervision among peers.

More info: <https://anse.eu/about-anse/standards>

Topic

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«Guidelines Quality Assurance System» and «FAQs» are constantly updated and published at <https://www.ia-nlp.org/curricula/section/quality-assurance-system>

